

Highfield Level 2 Award for Door Supervisors in the Private Security Industry (QCF)

This qualification is split into 4 modules and delegates must complete and pass units 1, 2, 3 and 4 as outlined below and will achieve a Level 2 Award for Door Supervisors in the Private Security Industry (QCF) and allows delegates to apply for their SIA licence.

The course is assessed through 4 multiple-choice examinations and practical assessments.

The course is made up of the following units:

Unit 1: Principles of working in the private security industry

- 1. Know the main characteristics and purposes of the Private Security Industry**
- 2. Understand legislation as it applies to a security operative**
- 3. Understand arrest procedures relevant to security operatives**
- 4. Understand the importance of safe working practices**
- 5. Understand fire procedures in the workplace**
- 6. Understand emergencies and the importance of emergency procedures**
- 7. Understand how to communicate effectively as a security operative**
- 8. Understand record keeping relevant to the role of the security operative**
- 9. Understand terror threats and the role of the security operative in the event of a threat**
- 10. Understand how to keep vulnerable people safe**
- 11. Understand good practice for post incident management**

Unit 2: Principles of working as a door supervisor in the private security industry

- 1. Understand crimes relevant to door supervision**
- 2. Know how to conduct effective search procedures**
- 3. Understand drug-misuse legislation, issues and procedures relevant to the role of a door supervisor**
- 4. Understand preservation of evidence relevant to the role of a door supervisor**
- 5. Understand licensing law relevant to the role of a door supervisor**
- 6. Understand queue management and venue capacity responsibilities relevant to a door supervisor**
- 7. Know how to use equipment relevant to a door supervisor**

Unit 3: Application of conflict management in the private security industry

- 1. Understand the principles of conflict management appropriate to the role**
- 2. Understand how to recognise, assess and reduce risk in conflict situations**
- 3. Understand the use of problem-solving techniques when resolving conflict**
- 4. Be able to communicate to de-escalate conflict**

4: Application of physical intervention skills in the private security industry

- 1. Understand physical interventions and the implications of their use**
- 2. Understand the risks associated with using physical intervention**
- 3. Understand how to reduce the risks associated with physical intervention**
- 4. Be able to use physical skills to protect yourself and others**
- 5. Be able to use non-pain compliant standing, holding and escorting techniques**

The course is designed to teach individuals to work within the Security Industry and will involve being taught how to undertake Physical restraint / intervention in a safe and competent manner. Although no formal qualifications are required, individuals need to have the capacity to read and write at literacy Level 2.

The course does require you to be in reasonable physical condition. You do not have to be a paragon of fitness, but you will be required to have the physical capability to undertake the activities. Therefore, if you do have any physical impairment which you feel may compromise your ability to undertake the course, please seek advice before booking on this course.

This qualification can only be undertaken by learners aged 18yrs old or over. Students MUST arrive with the correct ID as per SIA Requirements which will be detailed on delegate joining instructions. Delegates without the correct ID requirements will not be able to complete the course. (See what documentation to bring at the download course booking form at bottom of this page)

How long is the course?

This course is delivered over 6 full days (7 including the Emergency First Aid Qualification) and does require some pre-course reading and evening study.

Where is the course delivered?

The course is delivered at our Hotel, The West Point Hotel, 102 Conwy Road, Colwyn Bay, LL29 7LE, (for directions click on to West Point hotel on home page)

How much will this course cost?

Current course costs per candidate are £270, (£320 with the first aid qualification) this includes course books, examination and certification fees. (Very fast turnaround in certification)

The SIA stipulates that if you have a valid first aid certificate this must have a minimum of 12 months remaining on the start date of the SIA course.